

10 THINGS TO KNOW ABOUT RESIDENT SERVICES

cpo  management
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1. Referrals & Eviction Prevention

We provide you with the following eviction prevention services: lease/compliance education, assistance with Jobs and Family Services benefits, rental assistance referrals, help with housekeeping and more.

2. Kindergarten Readiness

You are your child's first teacher! Let us support you with tips and techniques to get our little ones ready for school. Participants receive free children's books and other incentives. Join the Book Club!

3. Childhood Initiatives

- CPO has partnered with high-quality childcare providers for children ages 6 weeks to 5 years. CPO residents receive priority at these centers so please call us to find out more information!
- Free Summer Camp: Summer camp is more than just a time for fun and play - it's a time for kids to discover who they are and create memories they will never forget. Activities can include sports, arts and crafts projects, wacky games, swimming and so much more.

4. Adult Education

- GED Scholarships: Financial assistance to help you earn your GED or high school diploma. Assistance to pay for your GED exam, GED prep books, calculators, and cash for earning a GED or high school diploma. Call us for more information.
- College Scholarships: We've got referrals for tuition assistance, books, laptops, childcare and other student expenses. Call us for more details!

5. Employment Initiatives

We are here to help you reach your employment goals. We offer paid work experiences with on-the-job training, professional development opportunities, and connections to local employment resources.



6. Basic Needs

We offer some basic or core services to meet your daily needs: Furniture Bank appointments, linkage to food & paper products, transportation assistance, legal advice and advocating on your behalf with Property Management, schools, and other agencies.

7. Senior/Disabled Support

Senior Service Coordinators assist with the following programs and services: home management, medical and financial needs along with educational, health and well-being, and emotional support.

8. Community Activities

Our ongoing community activities and events include: new move-in visits, courtyard or backyard cookouts, bookmobile visits, neighborhood gatherings, leadership development opportunities, holiday events, festivals and special events.

9. Family-Focused Mentoring

CPO Family Coaches are here to support what you want to work on. They can help you set goals and take positive steps forward for yourself and your children. We can help you achieve your goals with education, employment and more.

10. Budgeting & Saving

Do you want to be more on top of your money? We can help you create a family budget with plans for sticking to it and help you start saving for your big life goals!

We Respect Your Privacy.

Resident Services staff are required to keep your personal information confidential.* This means that we cannot share your information with individuals or organizations outside of CPO without your consent.

*Resident Services staff must report any risk of harm to yourself or others.

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Anonymous Safety TIP Line: 614.545.SAFE (7233)
www.cpoms.org | www.cpoimpact.org**

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